



## Frequently Asked Questions

### Who pays for treatment at PrairieCare?

PrairieCare accepts all insurances including: MA, PMAP, BCBS, HealthPartners, UBH/Medica and others. Not all services are in-network, but PrairieCare does not pass through any adjustments to the patient. *PrairieCare will never hold a school responsible for payment for treatment, even if the school makes a direct referral.*

### Is treatment affordable?

The cost for hospitalization at PrairieCare is lower than the state average, and the lowest in the Twin Cities metro area. PrairieCare has provided more charitable care, as a percentage of total care provided, than any other hospital in Minnesota other than HCMC. PrairieCare also offers an extremely generous financial hardship program available to all patients.

### Does PrairieCare offer high quality services?

PrairieCare offers cutting edge services made affordable by a highly efficient system of care. PrairieCare has a formal affiliation with the University of Minnesota Medical School and is the premiere training site for all physicians in the child psychiatry fellowship program. PrairieCare has adopted innovative practices not offered in other hospitals, designed to improve the quality of care and the patient/family experience. *PrairieCare is the only hospital-based psychiatric provider growing and expanding services in Minnesota.*

### How does a family access services?

Anybody can schedule a free Needs Assessment 24/7 by calling PrairieCare at 888-9-PRAIRIE. Needs Assessments can usually be done the same day and ends with an admission to a PrairieCare program, or a referral to a more appropriate setting. The entire process takes about 90-minutes.

### Does PrairieCare take “difficult cases”?

PrairieCare offers acute treatment for the most complex psychiatric disorders. Hospitalization by nature implies that the case is “difficult” and the staff at PrairieCare are some of the most highly trained experts in the field. Innovative treatment models and a staffing ratio of 3:1 allows PrairieCare to manage some of the most complex cases.

*\* PrairieCare is owned and managed by nationally recognized and practicing child psychiatrists who personally contribute to and improve the delivery of care. PrairieCare’s successes fuel continued growth in psychiatric services so we can remain the best provider in the Twin Cities.*

[www.prairie-care.com](http://www.prairie-care.com)

888-9-PRAIRIE